

Cisco Networking Products and Related Services DIR Contract

Cisco Networking Equipment Contract

Computer Solutions, Vendor ID number 1942650013800, offers Cisco networking equipment and related professional services to Texas governmental and public educational entities at discounted prices through DIR's [Go Co-op Contracts Program](#).

Go DIRect Contract

To obtain DIR contract pricing for CISCO product or Computer Solutions' professional services, configuration assistance, order placement, product lead times or order status on CISCO products from Computer Solutions, under the Co-op contract, please contact:

Ordering Address:

Bryce Walker
Computer Solutions
814 Arion Parkway
Suite 101
San Antonio, TX 78216
(800) 531-3858
(210) 369-0300
brywalke@comsoltx.com

OR

Terri Gober
Computer Solutions
814 Arion Parkway
Suite 101
San Antonio, TX 78216
(800) 531-3858
(210) 369-0312
tgober@comsoltx.com

Computer Solutions is available to assist with all product information and has Cisco Certified network engineers available on staff to assist with network technical design and proper equipment configuration.

FOR INFORMATION on Cisco products, please visit www.cisco.com. Please note that only orders processed by Computer Solutions will contain DIR pricing.

How to Order

STEP 1:

Get a quote from Computer Solutions.

STEP 2:

Generate a PO payable to Computer Solutions referencing the DIR-Computer Solutions DIR Contract Number DIR-TSO-2542 on your purchase order.

STEP 3:

A) Fax the PO to Computer Solutions at (210) 369-0389,

OR

B) Mail it to:

Computer Solutions
814 Arion Parkway, Suite 101
San Antonio, TX 78216

OR

C) Email it to: ComSolDIR@comsoltx.com

A copy of the Agreement is available at

http://www2.dir.state.tx.us/ict/contracts/Pages/Details.aspx?dir_contract_number=DIR-TSO-2542&Return=http%3A//www2.dir.state.tx.us/ict/contracts/Pages/ResultsByContract.aspx%3Fcc%3DDIR-TSO-2542

Computer Solutions' Vendor Number is 1942650013800.

Warranty

[Cisco General Warranty Information](#)

[Cisco Warranty Finder for Specific Items](#)

Return Policy

Due to Manufacturers' restrictions, Computer Solutions reserves the right to refuse a product for return. Certain items such as software, customized orders including build to order, refurbished equipment, and discontinued products are sold "as is" and cannot be returned. A Return Merchandize Authorization Number (RMA) is required in advance of the return and will be issued if the return is acceptable under the current manufacturer's policies. A 15% restocking fee may be charged if the product returned is not defective. Returns without an RMA will be refused. COD shipments will be refused. Final acceptance of the return is conditional upon receipt of the product. The product must be in "new" condition with all parts, packing materials, seals and documentation intact. Computer Solutions reserves the right to refuse a return which is not in "new" condition.

Related Links:

[Cisco Product Specifications](#)

To receive a quote and/or place your order, please contact Terri Gober. She may be reached by calling 210-369-0312 or email tgober@comsoltx.com.

Purchase orders may also be faxed to 210-369-0389 to the attention of Terri Gober.

DIR Specialist Contact Information:

Terri Gober

(800) 531-3858

(210) 369-0312

tgober@comsoltx.com