

# Cisco Networking Products and Related Services DIR Contract

## **Cisco Networking Equipment Contract**

Computer Solutions, Vendor ID number 1942650013800, offers Cisco networking equipment and related professional services to Texas governmental and public educational entities at discounted prices through DIR's [Go DIRect Program](#).

## **Go DIRect Contract**

To obtain DIR contract pricing for CISCO product or Computer Solutions' professional services, configuration assistance, order placement, product lead times or order status on CISCO products from Computer Solutions, under the Go DIRect contract, please contact:

### **Ordering Address:**

Bryce Walker  
Computer Solutions  
814 Arion Parkway  
Suite 101  
San Antonio, TX 78216  
(800) 531-3858  
(210) 369-0300  
[brywalke@comsoltx.com](mailto:brywalke@comsoltx.com)

### **OR**

Terri Youngblood  
Computer Solutions  
814 Arion Parkway  
Suite 101  
San Antonio, TX 78216  
(800) 531-3858  
(210) 369-0312  
[tyoungblood@comsoltx.com](mailto:tyoungblood@comsoltx.com)

Computer Solutions is available to assist with all product information and has Cisco Certified network engineers available on staff to assist with network technical design and proper equipment configuration.

FOR INFORMATION on Cisco products, please visit [www.cisco.com](http://www.cisco.com). Please note that only orders processed by Computer Solutions will contain DIR pricing.

## How to Order

STEP 1: Get a quote from Computer Solutions.

STEP 2: Generate a PO payable to Computer Solutions referencing the DIR-Computer Solutions DIR Contract Number DIR-SDD-1382 on your purchase order.

STEP 3:

A) Fax the PO to Computer Solutions at (210) 369-0389,

OR

B) mail it to:

Computer Solutions  
814 Arion Parkway, Suite 101  
San Antonio, TX 78216

OR

C) Email it to: [ComSolDIR@comsoltx.com](mailto:ComSolDIR@comsoltx.com)

A copy of the Agreement is available at [Agreement Number DIR-SDD-1382](#).

Computer Solutions' Vendor Number is 1942650013800.

## Products and Services Offered

Cisco Data Communications and Telecommunications Networking Equipment,  
Networking Products and Services

Contract Pricing Discount off MSRP

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### Hardware

Cisco 44.5%

### Maintenance

Cisco Smartnet - Government 18.75%

Cisco Smartnet - Education 30.75%

### Technical Services

Hardware Technician 26.75%

Sr. Telephony/Security Engineer 14.75%

Network Engineer 11.75%

Warehouse Technician	8.75%
Sr. Project Manager/Solutions Architect	7.75%
Telephony/Security Engineer	5.75%

## **Contract Information**

[DIR-SDD-1382](#)

[Appendix A, Standard Terms and Conditions](#)

[Appendix B, Product and Pricing Index](#)

[Appendix C, Subcontracting Plan](#)

[Appendix D, Services Agreement](#)

## **Warranty**

[Cisco General Warranty Information](#)

[Cisco Warranty Finder for Specific Items](#)

## **Return Policy**

Due to Manufacturers' restrictions, Computer Solutions reserves the right to refuse a product for return. Certain items such as software, customized orders including build to order, refurbished equipment, and discontinued products are sold "as is" and cannot be returned. A Return Merchandize Authorization Number (RMA) is required in advance of the return and will be issued if the return is acceptable under the current manufacturer's policies. A 15% restocking fee may be charged if the product returned is not defective. Returns without an RMA will be refused. COD shipments will be refused. Final acceptance of the return is conditional upon receipt of the product. The product must be in "new" condition with all parts, packing materials, seals and documentation intact. Computer Solutions reserves the right to refuse a return which is not in "new" condition.

## **Related Links:**

[Cisco Product Specifications](#)

To receive a quote and/or place your order, please contact Terri Youngblood. She may be reached by calling 210-369-0312 or email [tyoungblood@comsoltx.com](mailto:tyoungblood@comsoltx.com).

Purchase orders may also be faxed to 210-369-0389 to the attention of Terri Youngblood.

DIR Specialist Contact Information:

Terri Youngblood  
[tyoungblood@comsoltx.com](mailto:tyoungblood@comsoltx.com)  
(800) 531-3858  
(210) 369-0312